

## TEXAS SOUTHERN UNIVERSITY

#### Office of Student Financial Assistance

Ph: 713-313-7071 • Fax: 713-313-1859 • financialaid@tsu.edu • www.em.tsu.edu

Supervisor Contact Info	rmation – Please complete all fields.	Choose One:	On-Campus
Supervisor Name	Makisha Moreland	Supervisor Title	Customer Service Liaison
Building/Department	Tierwester Bldg. 1/ Housing	Room#/Floor	200
Phone Number	713-313-4409	Email Address	Makisha.moreland@tsu.edu
BackUp Supervisor		BackUp Title	
BackUp Phone Number		BackUp Email	

Days/Hours of Operation – Please enter the hours your department	ent is open on th	e specified days.

EXAMPLE	OPEN: 8:00am	CLOSE: 5:00pm	THURSDAY	OPEN: 8:00am	CLOSE:12:00am
MONDAY	OPEN: 8:00am	CLOSE: 12:00am	FRIDAY	OPEN: 8:00am	CLOSE:12:00am
TUESDAY	OPEN: 8:00am	CLOSE 12:00am	SATURDAY	OPEN: 8:00am	CLOSE: 12:00am
WEDNESDAY	OPEN: 8:00am	CLOSE: 12:00am	SUNDAY	OPEN: 8:00am	CLOSE: 12:00am

Job Information – Attach additional documents, if needed.						
Job Title Front Desk Assistant		Work Location		Leasing office/University Towers/ University Courtyard/Tierwester Oaks/Transformation Village	No. of Positions	30
Minimum GPA Requirement 2.5		Major	Open			

#### **Job Description**

#### **Job Description**

Maintain a positive and friendly attitude when interacting with students, parents, staff members, supervisor and visitors. Fulfill office functions: answer phones, login/distribute delivery packages, tidy office space, organize file room, make copies, check-in/check-out students at property and assist residents with any housing request, questions or concerns.

**Dress Code** 

**Business Casual** 

#### Objective (What [skills, experiences] will the student develop in this position?)

- Have good interpersonal skills and demonstrate the ability to relate to people
- Demonstrate good clerical, communication skills, and the ability to multi-task,
- Experience working with others, preferably in a customer service/office setting
- Ability to maintain regular attendance and punctuality
- Pay attention to detail and accuracy with information.



# TEXAS SOUTHERN UNIVERSITY

### Office of Student Financial Assistance

Ph: 713-313-7071 • Fax: 713-313-1859 • financialaid@tsu.edu • www.em.tsu.edu

Dress Code		
Business Casual		
Objective (What [skills, experiences] will the student develop in this position?)  Date: 8/11/2022		
Work-Study Office Only		
Date Posted Online	Work-Study Coordinator	
JOBREQ#	Date	

**Work-Study Job Request Form** 

Upda ted: 02M

AY12