Entering Student Survey Report 2001- 2003

Introduction

The Office of Institutional Effectiveness has administered the Entering Student Survey each fall semester since 1999. The objectives of the survey are as follows:

• to identify the characteristics of incoming freshmen,

- to garner information on various issues unique to freshmen and
- to recommend strategies for improving retention.

Texas Southern University (TSU) is sincerely interested in the retention of our students, particularly students in their freshman year and as they transition from their freshman year to their sophomore year. The institution continues to evaluate possible factors that may impact student retention for the purpose of developing and implementing policies, strategies, activities, and programs that may facilitate students achieving their degree goals and thereby graduating from Texas Southern University. The development of a detailed profile of the average freshman entering TSU is an initial step in our understanding of the retention issues associated with our freshman students. Data from the *Entering Student Survey* is used to answer the following questions:

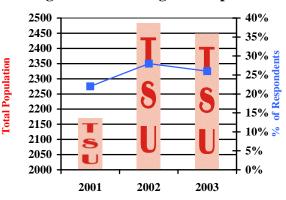
- "Who are our freshmen?"
- "Why do they choose to attend TSU?"

• "What are their expectations of TSU?"

The data collected from student responses cover a broad array of issues: demographic characteristics, academic preparation in secondary schools, college finances, reasons for continuing their education, degree goals, collegiate preferences, and perceptions about TSU. A profile of the typical TSU freshman is generated based on an analysis of the data.

Demographic Comparisons

The survey is administered to freshman and new transfer students enrolled in Sociology 211, Social Adjustment to College, during Fall 2000, 2001, and 2002. Sociology 211 is an orientation-type course required of all freshmen and new transfer students. Figure 1 displays the number of respondents as a percentage of the university's entering student populations. Thirty seven percent of the entering student population is sampled in 2000, 22% in 2001, and 28% in 2002.



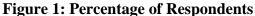


Table 1 displays the percentage of the entering student population sampled each year, the percentage of entering students in Fall 2002 and the percentage of entering freshmen and transfers nationally that attend four-year colleges. In excess of 80% of our students entering the University in 2000 and 2001 are younger than twenty years old. In 2002, just 36% of our entering students are younger than 20 years old. A larger proportion of our students (36%) are now entering TSU at an older age than in 2001 (18%) and in 2000 (15%). The gender and ethnicity composition of the populations of entering students also appears to have remained fairly constant over the years. Approximately 55% of our entering students are female. Ninety percent are African-American. In excess of 80% of our entering students are freshman. The freshman to transfer ratio in the 2002 sample is indicative of the national ratio for other colleges. The composition of the 2002 sample also appears to adequately reflect the overall composition of the population of entering students in 2002.

	Percent Sampled 2001	Percent Sampled 2002	Percent Sampled 2003	Percent Enrolled at TSU 2003	National Percentage
Age					
19 and Under	82%	64%	84%	57%	78%
20 and Over	18%	36%	16%	43%	22%
Gender					
Male	49%	42%	43%	44%	44%
Female	51%	58%	57%	56%	56%
Ethnicity					
African American	88%	89%	93%	89%	15%
Caucasian	<1%	<1%	<1%	1%	65%
Other	11%	10%	6%	10%	20%
Classification					
First-time Freshmen	90%	82%	92%	67%	84%
Transfer	10%	18%	8%	33%	16%

Table 1: Demographics¹

¹National Comparison is based on other Public Colleges.

Background Characteristics of Entering Students

This section of the report details the background characteristics of an average entering student at TSU. Forty-five percent of entering students describe their high school programs of study as college preparatory in 2000. This percentage decreases slightly to

44% in 2001 and to 40% in 2002. These percentages are less that the national average of 52%. In accordance with the national average, a majority of students report they rank in the top 25% or 50% of their high school graduating class. Additional details on high school characteristics are displayed in Table 2.

	2001	2002	2003	National
Type of High School Program				
College Preparatory	44%	40%	40%	53%
Business/Vocational or Occupational	13%	14%	13%	11%
General or Other	43%	46%	47%	36%
High School Class Rank				
Top Quarter	22%	22%	20%	30%
Second Quarter	37%	41%	33%	39%
Third Quarter	35%	33%	40%	26%
Bottom Quarter	6%	4%	7%	5%
High School GPA				
A- to A (3.50-4.00)	11%	10%	8%	20%
B to A- (3.00-3.49)	29%	30%	27%	30%
B- to B (2.50-2.99)	30%	30%	33%	25%
C to B- (2.00-2.49)	20%	23%	22%	18%
Less than C (Less than 2.00)	10%	7%	10%	7%
Number of Students in High School				
Graduating Class			_	
Less than 200	22%	20%	21%	44%
200-399	41%	40%	42%	32%
400-599	22%	20%	21%	16%
600 or more	15%	20%	16%	8%

Table 2: High School Characteristics¹

¹National Comparison is based on other Public Colleges.

Other characteristics that are surveyed include student employment status (Table 3) and the receipt of financial aid by entering students (Figure 2). In 2000, 32% of students sampled indicate that they intend to be employed ten to twenty hours per week, during their first semester at TSU. This is reflective of the national average. This percentage

decreases to 23% in 2001 and 2002. In accordance with the national average, approximately 26% of entering students intend to be employed twenty to forty hours per week during their first semester. Approximately 88% of our entering students report receiving some sort of financial aid over the three-year period. This surpasses the national average of 67%.

	2001	2002	2003	National
Hours Per Week Worked				
0 or Occasional Jobs	38%	36%	40%	21%
1-20 hours	23%	23%	27%	32%
21-40 hours	26%	29%	15%	27%
40 hours or more	2%	3%	2%	3%
Undecided	11%	9%	16%	17%

Table 3: Employment Plans¹

¹National Comparison is based on other Public Colleges.

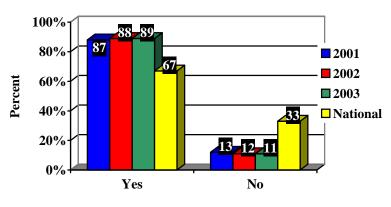


Figure 2: Percentage Receiving Financial Aid¹

Clearly the vast majority of our entering students are in need of financial aid and employment to fund their education. Student employment affects the academic performance of our students and creates a need for more convenient course offerings that are not always readily available.

The survey also examines the ways in which entering students finance their education. The results are displayed in Table 4.

Source of Funds	2001	2002	2003	National
Parents/Relatives	77%	72%	78%	77%
Social Security Benefits	17%	18%	17%	10%
Veterans Benefits	9%	8%	7%	5%
Spouse's Income	9%	10%	10%	7%
Educational Grants	76%	81%	82%	46%
<u>Scholarships</u>	58%	60%	55%	50%
Student Loans	59%	64%	63%	47%
Other Loans	31%	32%	34%	24%
Employment While Attending College	58%	58%	53%	69%
Summer Employment	57%	59%	54%	63%
Personal Savings	51%	56%	54%	59%

Table 4: Sources of College Funding^{1, 2}

¹National Comparison is based on other Public Colleges. ²Original responses "Major Source" and "Minor Source" are combined to calculate percentages.

Funding from parents and relatives remains the primary source of funding. Seventyeight percent, 77% and 72% of students rely of their parents as a source of funding in 2000, 2001 and 2002 respectively. These percentages are in keeping with the national average of 71%. Educational grants are another key source of funding with 71%, 76% and 81% of students declaring their reliance on grants to fund their education in 2000, 2001 and 2002. These percentages are approximately 40% higher than the national average of 43%. Other key sources of funding include scholarships, student loans and employment while attending college. The percentages of our entering students who fund their education through scholarships and student loans substantially exceed the national averages. It should be noted a majority of our students finance their education through educational grants, scholarships and student loans. The percentages of our students who fund their education using these sources far surpass the percentages of students at other schools based on national averages.

Educational Plans and Preferences

This series of questions addresses reasons students choose to continue their education beyond high school, their reasons for attending TSU and their preferences for various class times and different course delivery methods.

On the reasons students choose to attend college, approximately 98% of entering students choose to attend college to become better educated people, for each of the years sampled (Table 5). Students also choose to attend college to meet educational requirements for their planned occupation, to increase their earning potential, to qualify for a high-level occupation, and to develop their minds and intellectual abilities. Other reasons for attending college are listed in Table 5.

Top Ten Reasons for Continuing Education	2001	2002	2003	National
To meet educational requirements for occupation	96%	96%	97%	94%
To become a better-educated person	99%	99%	99%	97%
To increase my earning power	97%	97%	97%	94%
To qualify for a high-level occupation	98%	96%	96%	94%
To develop independence for parents	76%	76%	80%	64%
To develop my mind and intellectual abilities	97%	96%	98%	95%
To study new and different subjects	92%	91%	90%	87%
To develop personal maturity	86%	84%	83%	77%
To meet new and interesting people	77%	72%	77%	77%
To become a more cultured person	78%	68%	68%	71%

 Table 5: Reasons for Continuing Education^{1, 2}

¹National Comparison is based on other Public Colleges. ²Original responses "Major Source" and "Minor Source" were combined to calculate percentages.

It appears that our students are primarily motivated to attend college to enhance their personal growth, professional development and marketability.

Reasons for Enrolling at TSU

Approximately 45% of entering students report that they choose to attend TSU for the purpose of obtaining a baccalaureate degree (Table 6). This exceeds the national average of 35%. Approximately 5% of entering students attend TSU to complete courses that may be transferred to other colleges and universities. This is substantially less than the national average of 15%. Noteworthy is the proportion of entering students who enroll at TSU with no definitive purpose in mind. In accordance with national averages, approximately 13% of entering students choose to attend TSU with no particular goal or purpose in mind.

Purpose for enrolling at TSU	2001	2002	2003	National
No Definite Purpose in Mind	13%	13%	16%	13%
To Take a Few Job-related Courses	13%	13%	2%	2%
To Take a Few Courses for Self Improvement	1%	1%	1%	1%
To Take Needed Courses to Transfer	6%	5%	9%	15%
To Obtain Certification	1%	3%	3%	3%
To Complete a Vocational/Technical Program	<1%	<1%	<1%	2%
To Obtain an Associate Degree	2%	2%	2%	16%
To Obtain a Bachelor's Degree	48%	45%	34%	37%
<u>To Obtain a Master's Degree</u>	14%	15%	19%	8%
To Obtain a Doctorate or Professional Degree	14%	15%	13%	3%

Table 6: Reasons for Enrolling at TSU¹

¹National Comparison is based on other Public Colleges.

Student Preferences

Entering students are also surveyed on their preferences for various class times and different delivery formats. In 2000, 90% of the sample indicates a preference for morning classes. This percentage decreased to 81% in 2001 and to 79% in 2002 (Figure 3).

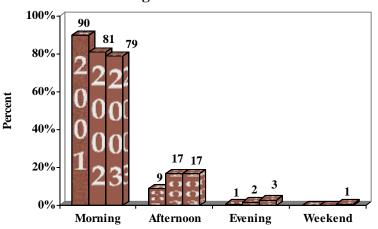


Figure 3: Class Time Preferences

Students also seem to prefer courses that are offered in small-group formats (Table7). Approximately 34% of entering students prefer courses offered in small-group formats, for each of the years sampled. The second most preferred course delivery format is the "lecture format" as indicated by 22% of entering students in 2000 and 2001, and 26% in 2002.

	2001	2002	2003
Lecture	22%	26%	24%
Small-group	38%	32%	32%
Independent study	6%	5%	7%
Lab. or Shop	10%	11%	11%
Private tutor format	5%	4%	4%
Correspondence course	2%	3%	2%
<u>Other</u>	4%	5%	1%
No preference	13%	14%	19%

Table 7: Preferred Course Delivery Format

Another section of the survey attempts to elicit specific need areas in which entering students may require assistance to successfully complete their education. In excess of 76% of students indicate a need for assistance in improving their math skills, for each of the sampled years (Table 8). This exceeds the national average of 58%. Approximately 75% express a need for assistance in developing better study skills. This exceeds the national average of 54%. Other areas of need are displayed in Table 8. An improving trend of fewer students requiring assistance exists in reading speed, reading comprehension, and test-taking skills. Of interest is the large percentage of our entering students requiring academic assistance when compared to students from other public colleges.

Will Need Special Help in This Area	2001	2002	2003	National
Expressing Ideas in Writing	50%	51%	44%	34%
Increasing Reading Speed	39%	33%	35%	33%
Improving Reading Comprehension	42%	41%	40%	36%
Improving Math Skills	78%	76%	79%	59%
Develop Better Study Skills and Habits	77%	73%	80%	55%
Improving Test-taking Skills	73%	70%	76%	54%
Improving Public Speaking Skills	64%	57%	56%	51%
Identifying a Major Area of Study	43%	36%	39%	34%
Selecting an Appropriate Career	41%	35%	35%	37%

Table 8: Areas of Special Needs¹

¹National Comparison is based on other Public Colleges.

Entering students are also surveyed on the types of extracurricular activities in which they may participate while at TSU (Table 9). Approximately 60% of entering students express an interest in becoming members of a fraternity or sorority compared to the national average of 27%. Other areas of interest include varsity athletics, student radio or television and community service organizations.

Would Like to Participate In	2001	2002	2003	National
Student Government	29%	32%	28%	17%
Student Publications	33%	28%	31%	21%
Instrumental Music	19%	19%	17%	13%
Vocal Music	28%	22%	23%	14%
Debate	28%	26%	23%	11%
Dramatics, Theater	36%	35%	30%	20%
Departmental Clubs	38%	35%	31%	29%
Religious Organizations	35%	35%	30%	20%
Racial or Ethnic Organizations	30%	29%	19%	13%
Varsity Athletics	43%	40%	38%	25%
Intramural Athletics	25%	25%	19%	32%
Cheerleaders	13%	14%	14%	8%
Political Organizations	19%	17%	14%	9%
Student Radio or T.V.	43%	39%	39%	23%
Fraternity or Sorority	59%	60%	58%	29%
Special Interest Groups	33%	31%	31%	32%
Campus or Community Service Organizations	46%	46%	44%	32%

Table 9: Extracurricular Activities¹

¹National Comparison is based on other Public Colleges.

Student Impressions of TSU

This portion of the survey assesses the importance of various factors in a student's choice to attend TSU. The most important factor in choosing to attend TSU appears to be the availability of financial aid. Approximately 75% of entering students report that the availability of financial aid is the primary reason they choose to attend TSU, compared to the national average of 42% (Table 10). Approximately 65% of entering students indicate that the cost of attending TSU is a significant determinant in their choice of colleges. Economic need and costs are the key determinants in choosing to attend TSU. Other important factors are the location of the University, availability of particular programs of study, the academic reputation of the University and entrance requirements of the University.

Factors that were very important in the decision to attend TSU	2001	2002	2003	National
Academic reputation of the college	48%	51%	45%	30%
Availability of a Particular Program of Study	55%	58%	49%	47%
Variety of Courses Offered	50%	51%	44%	32%
Location of College	57%	51%	60%	52%
Size of the College	30%	28%	26%	23%
Entrance Requirements of College	51%	50%	46%	21%
Cost of attending the College	64%	69%	69%	47%
Type of Community in which the College is Located	27%	32%	27%	21%
Availability of Financial aid or Scholarship	77%	79%	78%	43%
Opportunity for Part-time Work	38%	40%	41%	20%
Sports Opportunities	38%	31%	40%	12%
Social Climate & Activities at College	22%	23%	20%	9%
Ethnic makeup of College	28%	34%	30%	6%
Gender ratio of Student Body	23%	23%	24%	6%
Religious Affiliation of the College	17%	22%	18%	3%
Type of Housing Availability	40%	36%	40%	10%
Facilities Available: Labs Classrooms	37%	46%	39%	17%
Extracurricular Activities Available	34%	32%	30%	14%
Friends Attend the College	17%	15%	15%	7%
Advice of Parents or Relatives	30%	33%	35%	14%
Advice of High School Counselors or Teachers	24%	25%	25%	9%
Advice of someone who has attended the College	31%	33%	32%	14%
Contact with College Representatives	28%	34%	30%	10%

Table 10: Factors Affecting Choice to Attend TSU¹

¹National Comparison is based on other Public Colleges.

Agreement with Statements About TSU

Entering students are most in agreement that TSU has a large number of activities and organizations that are available to them. Eighty-two percent of the entering students sampled agree with this statement in 2000, seventy-four percent in 2001, and 67% in 2002 (Table 11). A large majority of the students also agreed that the University offers a wide variety of courses as well as quality programs in their chosen fields of study. Specific percentages and additional statements are shown in Table 11.

Strongly Agree/Agree to the item	2001	2002	2003	National
College has high-quality academic programs	64%	56%	58%	65%
Cost of attending this college is reasonable	71%	59%	56%	75%
College personnel care about individual students	51%	41%	40%	57%
It is difficult to earn good grades at this college	14%	12%	13%	9%
College has high-quality program in the subject area I am pursuing	65%	62%	58%	58%
College has many activities and organizations for students	74%	67%	81%	60%
College has a strong Inter-collegiate Athletic Program	52%	41%	54%	31%
There are large number & variety of course offered at this college	68%	60%	69%	68%
Students at this college are friendly	52%	37%	40%	54%
This college has too many required courses	19%	23%	20%	11%
Excellent recreational facilities for individual students	44%	35%	62%	42%
Many students at this college use drugs and/ or alcohol	40%	42%	46%	13%
There are comfortable residence halls at this college	35%	25%	37%	30%
Students from various ethnic backgrounds get along well	59%	47%	51%	37%
Many students at this college hold extreme political views	39%	35%	35%	10%
<u>Students at this college are more interested in having fun than</u> <u>studying</u>	43%	44%	50%	14%
This college offers many cultural events and programs	54%	44%	58%	30%
Students must be above average to be admitted into this college	17%	15%	13%	11%
There are too many rules and regulations at this college	13%	11%	11%	7%
The college has high quality classroom and lab facilities	38%	22%	33%	38%
This college provides sufficient financial aid for students who need assistance	62%	56%	49%	48%
The foreign language requirement at this college is too strict	19%	16%	16%	8%
This college offers many job related courses	49%	48%	50%	46%

Table 11: Agreement with Statements about TSU^{1, 2}

¹National Comparison is based on other Public Colleges. ²Original responses "Strongly Agree" and "Agree" were combined to calculate percentages.

Decision to Attend TSU and Rating of TSU

A majority of students make the decision to attend TSU after completing high school or during their last year of high school. Approximately forty-three percent of entering students make the decision to attend TSU after completing high school (Table 12). In 2000 and 2001, thirty six percent of students make the decision to attend TSU while in the 12th grade. This percentage decreases to 31% in 2002. On the national level, 45%

make the decision to attend their respective colleges while in the 12th grade while 38% did not finalize their decision until graduating high school.

Grade Level	2001	2002	2003	National
<u>Before 9th grade</u>	7%	8%	8%	4%
During 9 th grade	1%	3%	3%	1%
<u>During 10th grade</u>	4%	3%	3%	3%
<u>During 11th grade</u>	8%	11%	12%	11%
<u>During 12th grade</u>	36%	31%	39%	47%
After Completing High School	45%	43%	35%	34%

Table 12: Timing of Decision to Attend TSU¹

National Comparison is based on other Public Colleges.

In regard to TSU being their preferred college, a large majority of entering students report TSU as their first or second choice of colleges to attend. The results are displayed in Figure 4.

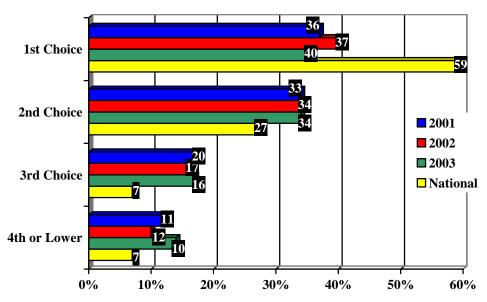


Figure 4: TSU as the Preferred Choice¹

¹National Comparison is based on other Public Colleges

Major Sources of Information About TSU

Approximately 75% of entering students report that they obtain information about TSU from their parents or relatives compared to the national average of 65% (Table 13). Approximately 62% of entering freshman receive information about TSU from brochures or pamphlets. Other key sources of information about TSU include visits to campus, TSU alumni, high school teachers, counselors and classmates.

Source of Information About College	2001	2002	2003	National
Friends at the College	55%	53%	57%	53%
High School Teachers	37%	40%	43%	45%
High school Counselors	40%	43%	45%	47%
High School Administrators	31%	34%	32%	26%
Parents or Relatives	72%	75%	75%	69%
High School Classmates	54%	51%	57%	48%
College Catalog	56%	59%	57%	56%
College Brochure or Pamphlet	59%	62%	62%	59%
College Alumni	44%	45%	42%	31%
Visit to Campus	57%	56%	58%	61%
College Representative's Visit to High School	44%	38%	40%	31%
Announcements on Radio or Television	25%	25%	26%	15%
Articles in Newspapers or Magazines	23%	27%	22%	17%
High School Library Materials	24%	23%	21%	15%

 Table 13: Source of Information about TSU^{1, 2}

¹National Comparison is based on other Public Colleges. ²Original responses "Major Source" and "Minor Source" were combined to calculate percentages.

The information in Tables 12 and 13 suggests that most students make the decision to attend TSU in their last year of high school or after obtaining their diplomas and they became more aware of TSU and its programs from family members or relatives. This information may be used to modify our current recruitment strategies.

Summary

The average student entering TSU appears to be adequately prepared academically to pursue college studies. Approximately 50% of the students sampled are enrolled in college preparatory programs in a high school that is located in an urban environ in the state of Texas. More than half of these students report that they are in the top or second quarter of their classes.

A majority of the students enroll in the University to receive a degree. It should be noted that approximately 14% of entering students enroll with no definite purpose in mind. This information highlights to enrollment managers the need for a greater degree of advising of these students and for systematic monitoring of their progress so as to provide appropriate intervention strategies as needed.

Approximately 85% of entering students assert that they expect their college experiences to assist them in their personal growth. They expect their college experiences to provide them with a learning environment full of opportunities to interact with others academically, culturally, and socially.

Entering students are in need of financial support to pursue their college education. In excess of 70% of students indicate that the availability of financial aid is a key determinant in their decision to enroll at TSU. Over 60% place some level of importance on the cost of tuition when compared to tuition costs at other universities. The desire to adequately fund their education seems to encourage many entering students to pursue employment during their first semester. A majority of students also declare that their parents and relatives would be a key source of funding for their college education.

A large percentage of entering students select TSU as their first or second choice of colleges to attend. However, many students do not make the choice until graduating from

16

high school. Others decide during their senior year. It may be inferred from this information that high school students often do not receive firm advisement on the importance of developing and implementing plans for pursuing their college education. Such information offers Enrollment Management a window of opportunity to further explore high school advisement practices on preparing students for continuing their education, to develop stronger ties with high school advisers and counselors, and for modifying its recruitment strategies.

The profile of an entering student at TSU includes the following characteristics:

- the student attends an urban high school located in Texas,
- the student is prepared academically by participating in a college preparatory program in high school,
- the student is goal oriented and desires to pursue a baccalaureate degree initially,
- the student expects TSU to provide a learning environment that fosters

educational, cultural, social, and personal growth,

- the student needs, in most instances, financial assistance and support services and
- the student intends to be employed part-time or full-time while enrolled at TSU.

Entering students are somewhat more prepared for their college studies than generally assumed given that the University has an open enrollment policy. Many students entering TSU complete college preparatory programs and are ranked in the top two quarters of their high schools graduating classes. Considering these issues one may assume that factors other than lack of ability contribute to the low retention rate and to the extended time required for students to graduate.