JULIUS J. GRAY, JD, MPA

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2250 Holly Hall Apt. 1106 Houston, TX 77054

Summary of Qualifications

Versatile professional with extensive experience in federal, state, and international policy execution, institutional and departmental procedures, compliance, securing sensitive assessments/reports, recruitment, mediation, advertising, best practices and quantitative analysis.

Education

Juris Doctor, Thurgood Marshall School of Law, Texas Southern University August 2012 to May 2015

Specialization: Mediation & Family Mediation

Houston, TX

Executive Master of Public Administration, Texas Southern University

August 2010 to Dec 2011

Cum Laude Honors Houston, Texas

Bachelor of Arts, Legal Studies, University of Central Florida August 2001 to May 2005

Orlando, Florida

Experience

Transcript Evaluator, Texas Southern University

August 2018 to Present

The Office of the Registrar Transfer Admissions Houston, Texas

Enrollment Services, August 2018 to Present

- Compile reports and assessments for staff and faculty.
- Correct transfer credit hour discrepancies for student matriculation and career advancement.
- Coordinate with several academic departments.
- Supervise 3 to 10 student assistants.
- Advisor to University Registrar in matters related to Banner 9 Articulation, departmental effectiveness and assessment yearly progression.
- Handle high-level academic issues within the department.
- Link between the academic staff, faculty and students in all transfer matters related to instructional programs.
- Coordinate with educational planners to achieve transfer retention success.
- Collaborate with various levels of management and external entities to gather information pertaining to key issues.

Other Positions Held at Texas Southern University (Robert James Terry Library)

Graduate Reference Librarian, Texas Southern University

- Advises over 500 students based on department's programs and student's matriculation schedule.
- Taught class once a week to freshmen how to use electronic databases.
- Handled administrative work, such as budget and tuition analysis, filing, answering phones, office correspondence, requisitions, office coordination, desktop publishing, and word processing.
- Reviewed compliance standards from accrediting bodies and maintain program records to use for program accreditation efforts.
- Coordinated with textbook publishers for book adoption and negotiation.
- Researched topics as directed.

Sam's Club, Wal-Mart Corporation.

June 2010 to February 2011

Fannin#1615

Houston, Texas

- Responsible for leading and providing customer service representatives with hands on training, explained company policy.
- Handled escalated customer issues, routed deliveries, and processed credit card applications,
- Assisted customers with merchandise and purchases and answered phones,
- Handled cash and credit receipts averaging over \$50,000 in daily sales, conducted store closing procedure, and prepared nightly deposit.

Skills

- 10 years of institutional, federal, and state policy implementation experience.
- 40-hour mediation training and certification.
- Analytical Research and Legal Writing.
- Microsoft Office (MacOS/Windows).
- Excellent listener and communicator who successfully conveys information verbally and in writing.

Advanced problem-solver who can produce effective outcomes.